



TestMaster Universe

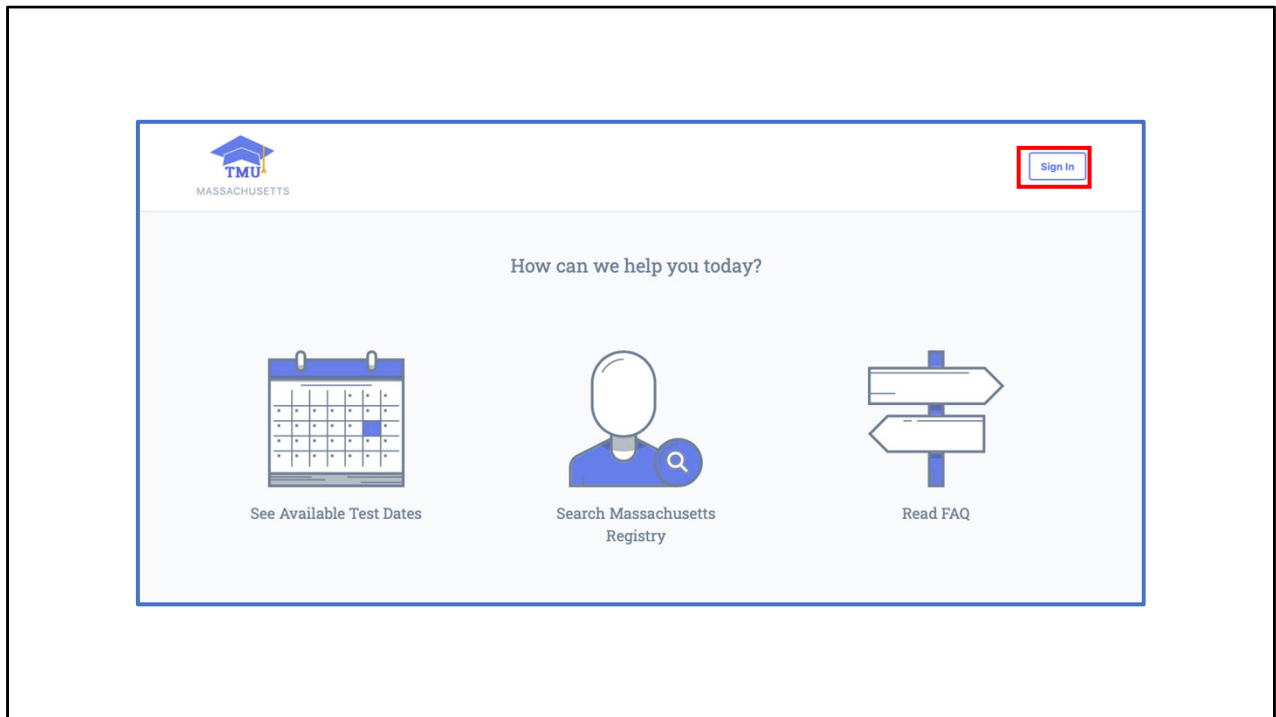
Massachusetts



To Sign In: Forgot Password

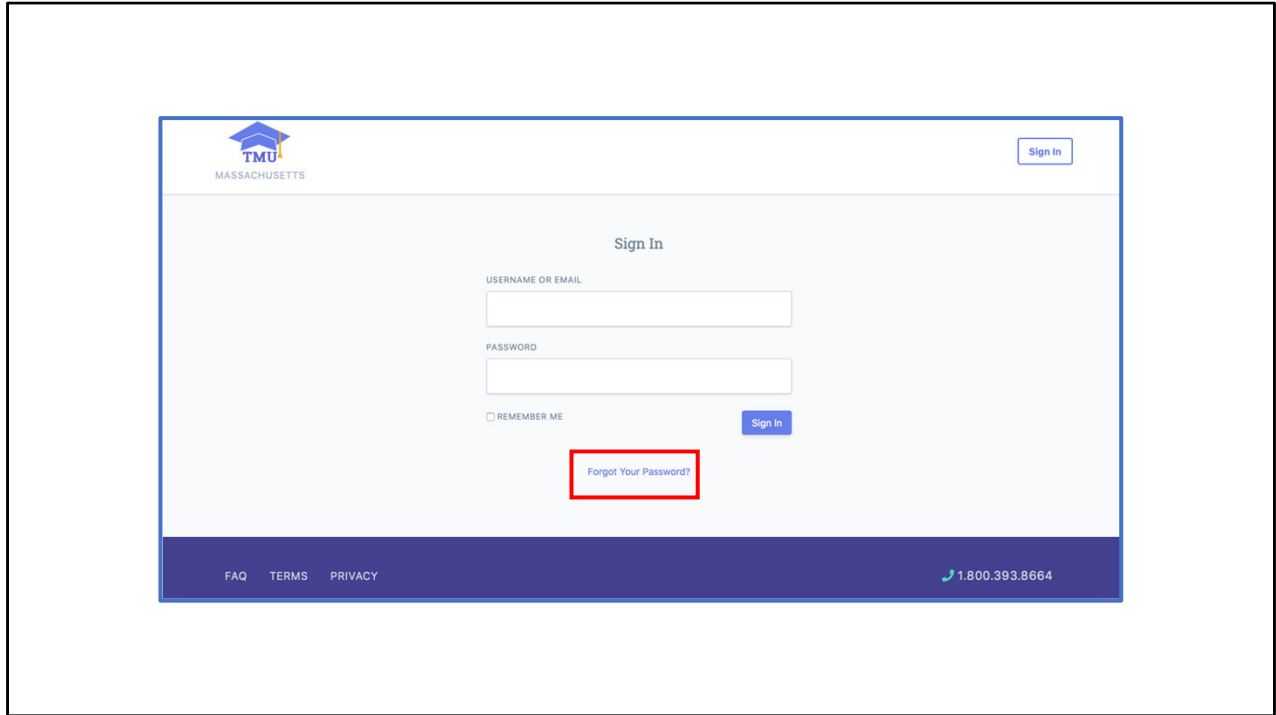
Log into: <https://ma.tmuniverse.com/>

Hi, my name is Jasyn I'm from D&SDT – Headmaster. And today I'm going to show you how to sign in if you forgot your password.

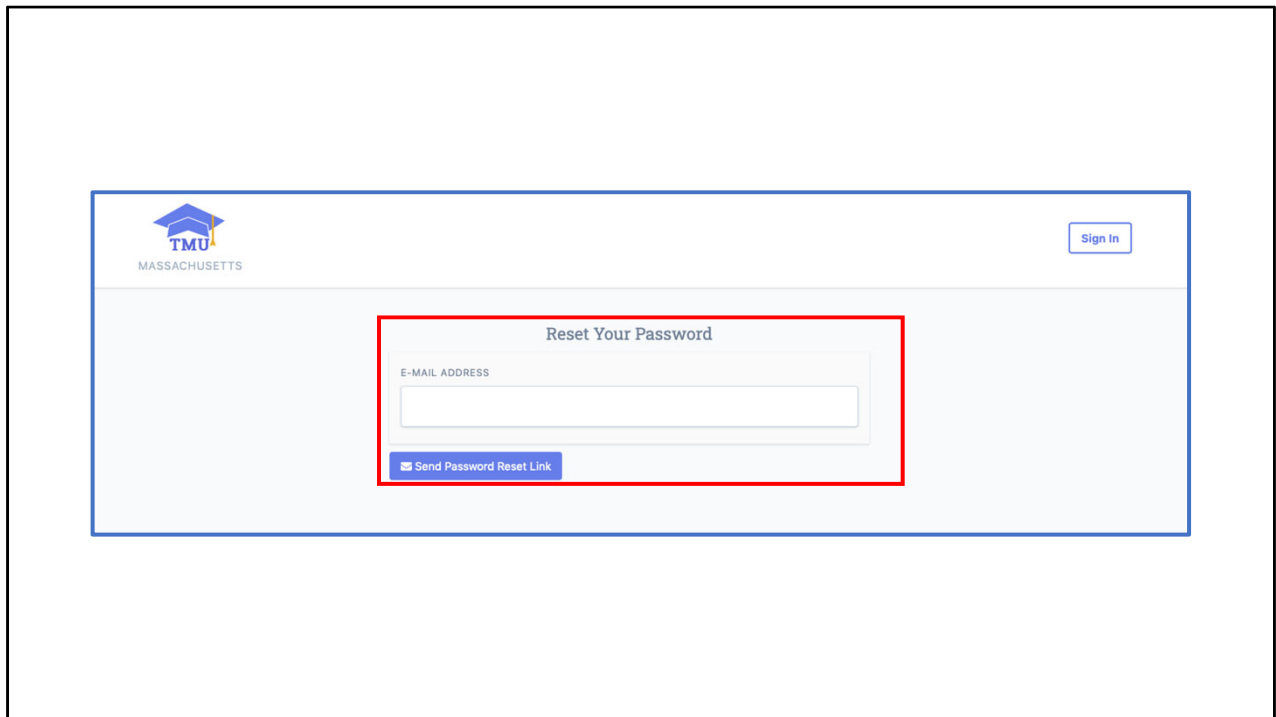


If you follow the link in the last screen, it will take you to this home page

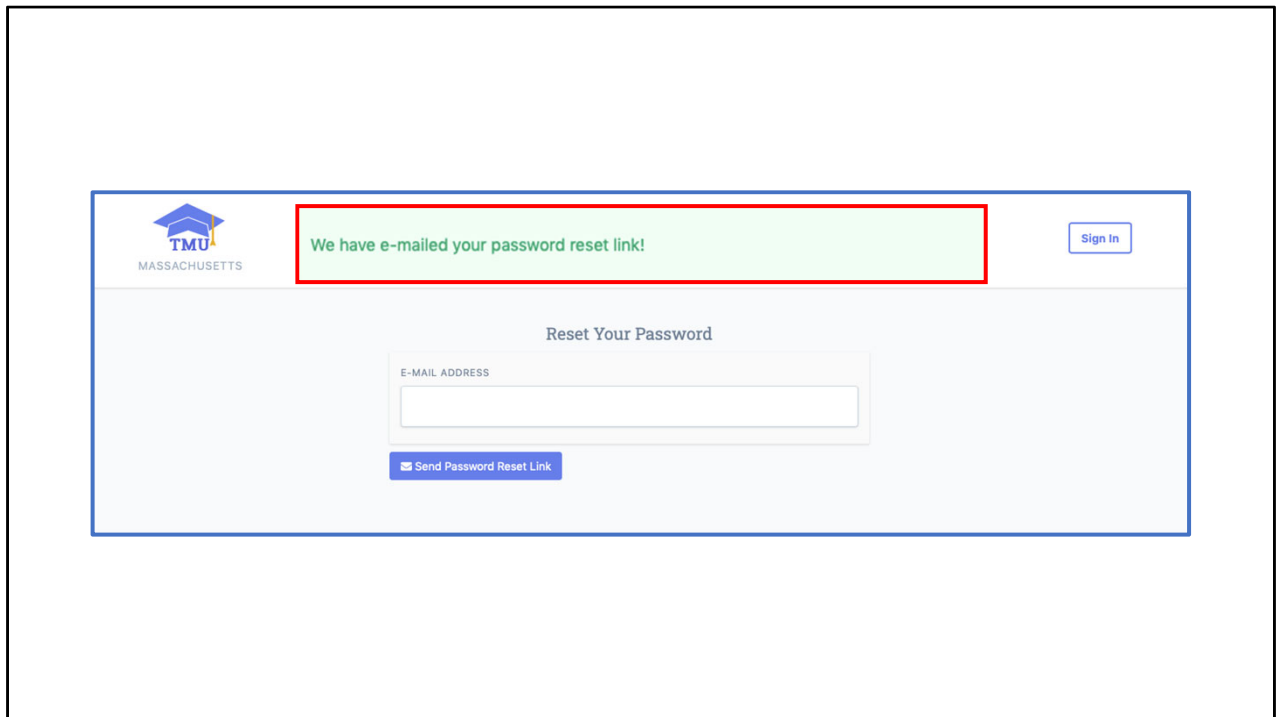
To do a “forgot password”, click the ‘Sign-in’ button in the upper right-hand corner



From the 'Sign In' page, click on 'Forgot Your Password'

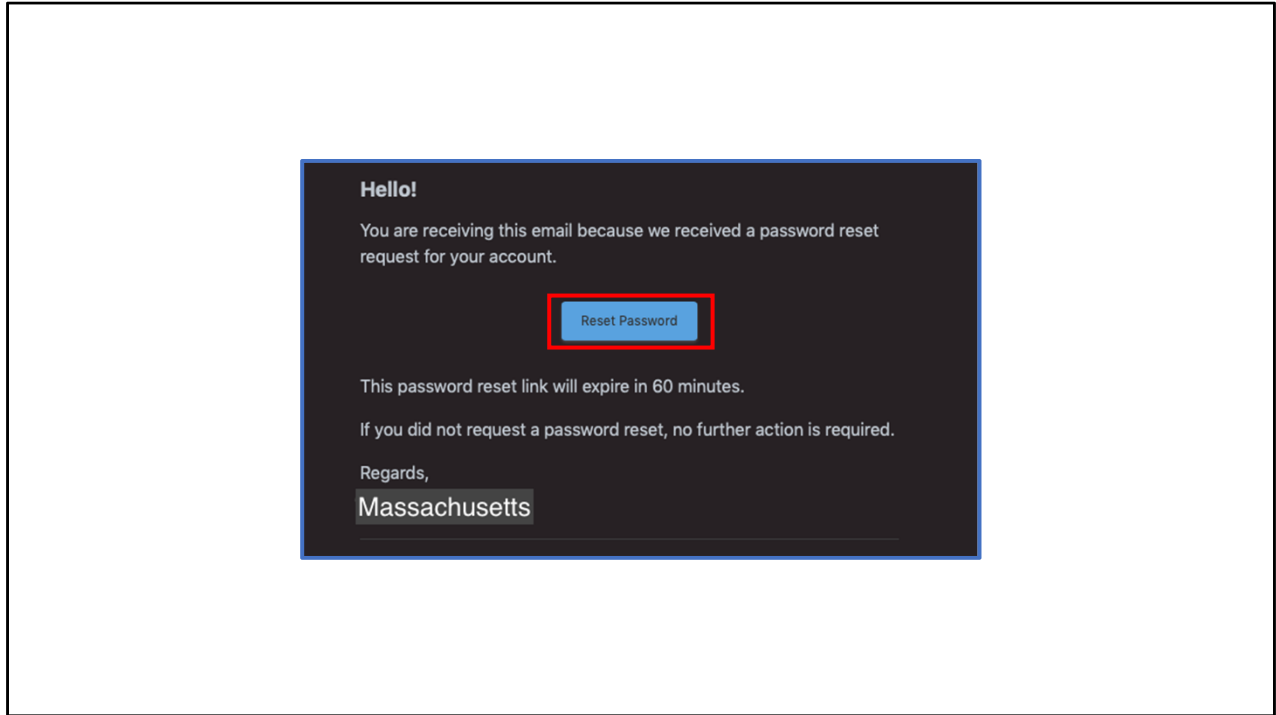


The person will enter their email address and click on 'Send Password Reset Link'



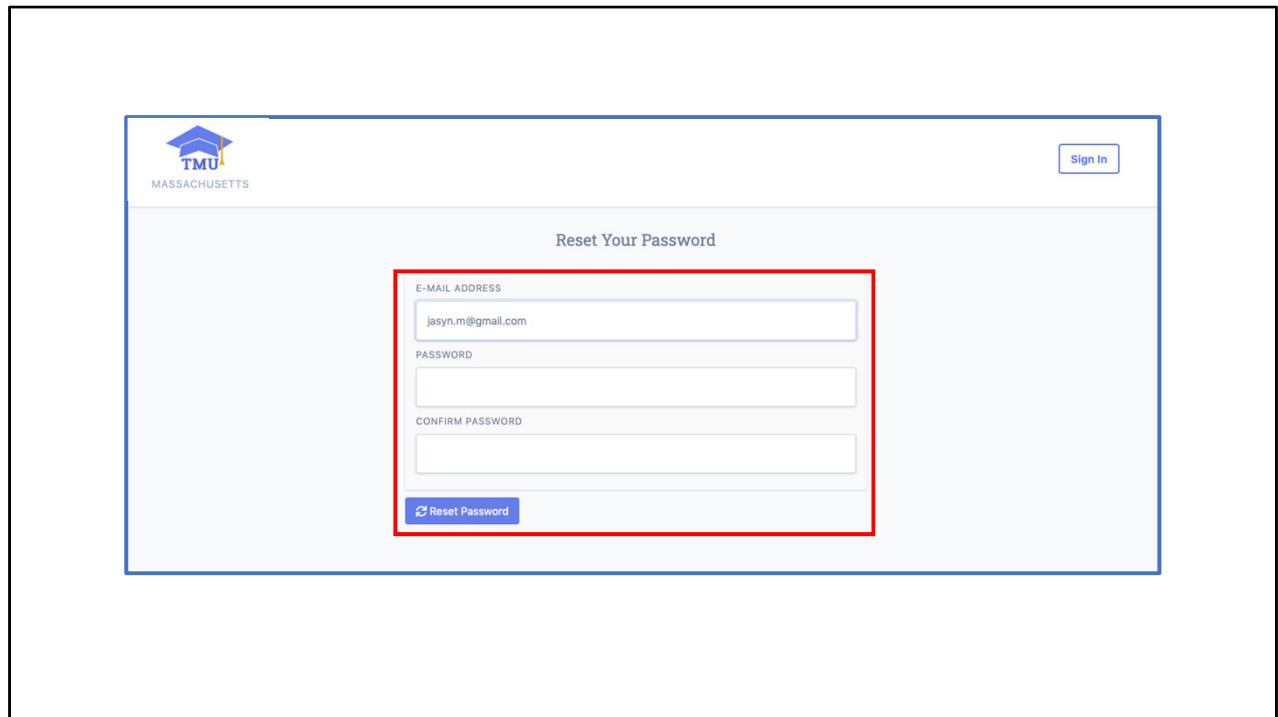
After clicking 'Send Password Reset Link,' a person will receive this green bar across the screen

If a person enters an email address that is not in the system, they will receive a red bar across the screen notifying them that we do not have a user with that e-mail address



This is the e-mail that is sent to the recipient's email address.

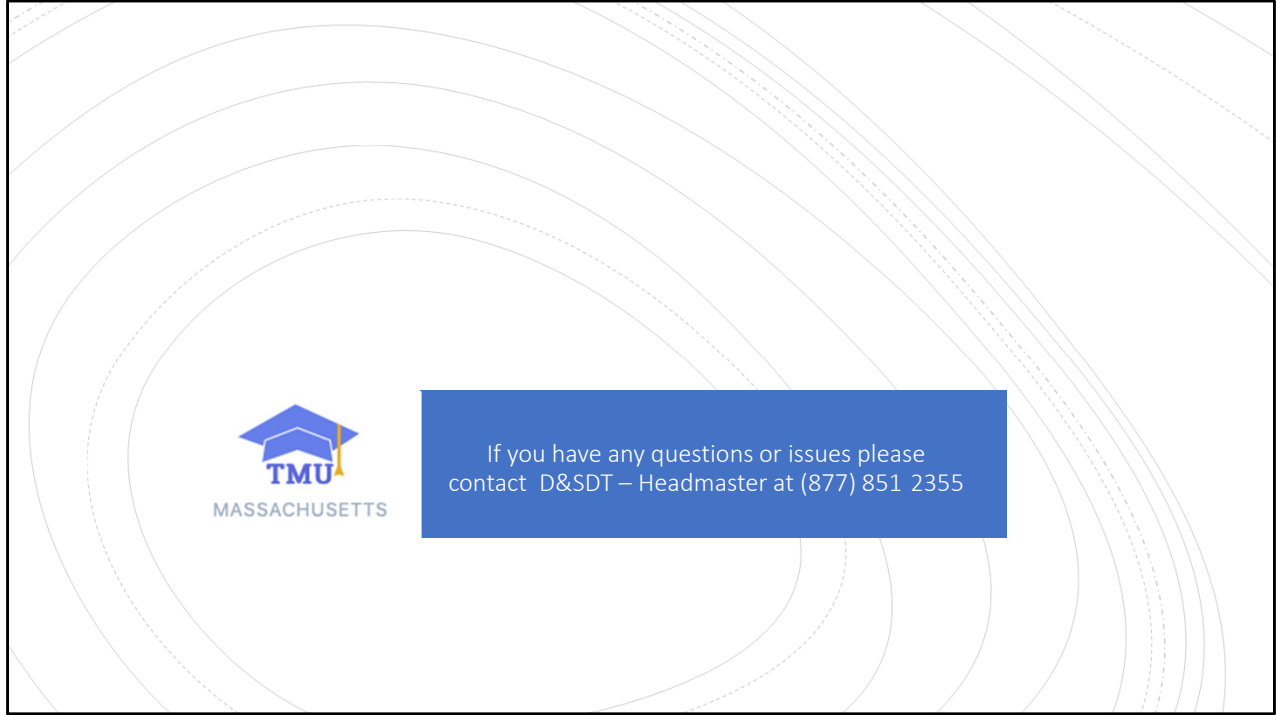
To reset the password, they will click on the blue button that says 'Reset Password'



Clicking the link will take the person to this screen

Their email address will be populated, and they will need to choose a password and then confirm their password. If the passwords do not match, it will notify the user with a red box across the top of the screen that says, 'The Password Confirmation Does Not Match'

After clicking 'Reset Password,' it will take the user to their homepage



If you have any questions or issues, please contact D&SDT – Headmaster at (877) 851-2355