



www.hdmaster.com

- **D&S website**
 - **New test sites posted**
 - **Monitor periodically**
 - **For possible new location**
 - **In your area**

WebETest©

- **Staff demographics**
 - **Existing record**
 - **Must be archived**
 - **Demographics re-entered**
 - **New training dates added**

WebETest©

- **Staff demographics**
 - **Existing record**
 - **Typing over training dates**
 - **Results in**
 - Software issues
 - Affects test history
 - Causes delays in test scheduling

Skill Test Trends

- **Medication Administration**
 - **Staff Do Not**
 - **Use correct count page**
 - **Largest error**

Skill Test Trends

- **Medication Administration**
 - **Demonstration of checks**
 - **Staff Do Not**
 - **Compare correct documents**
 - **Verbalize comparison of 5 rights**
 - **Staff use only generic terms**
 - › Right person/right person instead of
 - › Chip Brown/Chip Brown

Skill Test Trends

- **Transcription**
 - **Staff forget to**
 - **Write start/stop date**
 - Most often the stop date
 - **Include**
 - 'am' and 'pm' next to time
 - 'mg' next to dose and strength

Skill Test Trends

- **Transcription**
 - **Staff**
 - **Reverse dose and strength**
 - **Set up grid incorrectly**

Skill Test Trends

- **Transcription**
 - **Incorrect Grid**
 - **Based on**
 - **Scenario time provided**
 - » In instructions
 - **Hour window**
 - » To administer

Skill Test Trends

- **Incorrect Grid Example**
 - **Scenario may state**
 - **Home with meds at 1pm**
 - 1pm is one of the times staff choose
 - Staff “mark out” the 1pm time instead of leaving the box open
 - **Can administer up to 2pm**

Exit Survey

- **Given after test**
 - **Optional**
 - **Results represent**
 - November 2014 to March 2015

Exit Survey Summary: Nov 2014 to Mar 2015

1. How many days before your test date did you receive your notification letter?			
1 to 3 days	1011	22.6%	*****
4 to 6 days*	776	17.3%	*****
7 or more days	1860	41.7%	*****
I did not receive no	357	8.1%	****
2. How many miles did you travel to take the MAP knowledge test?			
Less than 15 miles	2027	45.2%	*****
Between 15 and 30 mi	1279	28.4%	*****
Between 30 and 60 mi	543	12.0%	*****
Over 60 miles (busiest)	52	1.2%	*
Over 60 miles (busiest)	52	1.2%	*
3. I attended my ORIGINAL MAP training for OR please mark E if your most recent training was for recertification or refresher purposes.			
Fewer than 12 hours	236	5.3%	*****
between 12 - 16 hour	1381	30.5%	*****
between 17 - 20 hour	934	20.7%	*****
more than 20 hours	878	19.3%	*****
my most recent train	209	4.7%	***
4. I was able to find the test site with the directions provided			
easily	1383	30.5%	*****
with an additional s	226	5.0%	***
with some difficulty	260	5.8%	***
with great difficult	46	1.0%	*
5. The testing area was comfortable and free from distractions.			
Strongly agree	2496	55.4%	*****
Agree	1164	25.9%	*****
Disagree	106	2.4%	*
Strongly Disagree	37	0.8%	*
6. The knowledge test prior to was performed smoothly, and accurately			
Strongly agree	1315	29.4%	*****
Agree	607	13.4%	*****
Disagree	15	0.4%	*
Strongly Disagree	9	0.2%	*

7. I feel my MAP trainer prepared me well for my exam.		
Strongly agree	2454	65.5%
Agree	1264	32.1%
Disagree	72	1.8%
Strongly disagree	23	0.6%
8. The test site provided adequate signage to assist me in locating the testing area.		
Strongly Agree	2475	63.0%
Agree	1219	31.0%
Disagree	182	4.6%
Strongly disagree	50	1.3%
9. I feel that the number of hours of MAP Training I received was sufficient and prepared me well for the Test.(Statistics only valid for start dates past 4-1-2012)		
Strongly agree	2318	59.0%
Agree	1420	36.2%
Disagree	163	4.2%
Strongly disagree	26	0.7%
10. Did you find the Medication Administration video		
very helpful	2904	73.9%
somewhat helpful	755	19.2%
not helpful	63	1.6%
I didn't see the Med	205	5.2%
11. At the end of my training I completed my pretest		
online at home	2154	55.0%
online where I train	775	19.7%
on paper where I tra	861	21.9%
I don't remember com	97	2.5%
12. Additional comments:		

MAP Testing Pass Rates

- The next slide represents certification test pass rates
 - **Regardless of number of tests taken to pass**

MAP Testing Pass Rates

Pass Rate by Test Type 4/1/2014 to 3/31/2015

- Knowledge 70%**
- Skills 60%**
- Overall 60%**

Candidates Tested 9082

MAP Testing Pass Rates

- The next slide represents candidates who
 - Pass all 3 portions of test on 1st. attempt
 - Never having to retake any portion of the test.

First Time Pass Rates

Both Portions

4/1/2014 to 3/31/2015

Percentage Passed	51.6%
Number Passed	5555

MAP Testing Pass Rates

- The next 3 slides represent a specific portion of test
 - Meaning that a candidate passed one specific portion first time
 - But failed another portion

**Pass Rates for Test Components
by Funding Source**

**Knowledge First Time Pass Rates
4/1/2014 to 3/31/2015**

DDS 74%
4287

DMH ADULT 80%
1110

DMH YOUTH 75%
1635

**Pass Rates for Test Components
by Funding Source**

**Transcription First Time Pass Rates
4/1/2014 to 3/31/2015**

DDS 68%
3789

DMH ADULT 73%
1007

DMH YOUTH 71%
1388

**Pass Rates for Test Components
by Funding Source**

**Medication Administration
First Time Pass Rates
4/1/2014 to 3/31/2015**

DDS 73%
3792

DMH ADULT 77%
1008

DMH YOUTH 74%
1387

MAP Recertification

- The next slide represents Recertification percentages
 - Only candidates
 - Who test through D&S

MAP Recertification Testing Pass Rates by Funding Source

First Time Pass Rates

Transcription

DDS 64%
116

DMH-Youth & Adult 45%
45

First Time Pass Rates

Medication Administration

DDS 65%
116

DMH-Youth & Adult 70%
45

MAP Testing First Time Attempt Pass Rates Relative to Elapsed Time Between Training and Testing

Days since training	Number of Individuals Tested for First Time (all 3 components of test)	Percent of total individuals tested	1 st attempt Pass rate (all 3 components of test)
1-30	1002	19%	83.8%
1-60	3174	60.4%	57.2%
1-90	4187	79.7%	53.7%
1-120	4615	87.9%	51.2%
1-150	4834	92%	51.1
1-180	4984	94.9%	50.7
1-270	5178	98.6%	49.9%
1-365	5248	100%	49.6%
0-30	1002	19%	83.8%
31-60	2172	41.3%	56.1%
61-90	1013	19.3%	49.8%
91-120	428	8.2%	57.4%
121-150	219	4.2%	52%
151-180	150	2.9%	51.3%
181-270	137	2.6%	50.5%
271-365	204	3%	29.5%
0-30	4187	79.7%	53.7%
31-180	797	15.3%	54.8%
181-270	137	2.6%	50.5%
271-365	67	1.3%	26.9%

- Conclusions:**
- Candidates who take their tests within the first 60 days of completing training have the greatest chance of success by far.
 - After 60 days the pass rate drops well below 50% then more gradually declines every 30 days after that.
 - The higher pass rate within the first 60 days artificially inflates the overall 365-day pass rate to 49.6% when in actuality that pass rate is met between 61 and 90 days.
 - 80% of the candidates tested within 90 days of completing training and 95% of candidates tested within 180 days of completing training.
 - While it is apparent that candidates who do not test for the first time within 90 days of completing training are significantly less likely to pass in their first attempt, it is probably more reasonable from the perspective of service providers to change the MAP required test completion timeframe from within 365 days after completing training to within 180 days after completing training.

Elapsed Time Conclusions

- Candidates taking tests within 60 days of training completion
 - Have greatest chance of success

Elapsed Time Conclusions

- After 60 days pass rate drops
 - Well below 50%
 - Then gradually declines
 - Every 30 days after that

Elapsed Time Conclusions

- The higher pass rate within the first 60 days
 - Artificially inflates overall 365 day pass rate to 49.6%
 - In actuality that pass rate is met between 61 and 90 days

Elapsed Time Conclusions

- **80% of candidates tested within 90 days of completing training**
 - **95% of candidates tested within 180 days of completing training**

Elapsed Time Conclusions

- **Statistics show that candidates who do not test for the first time within 90 days of completing training**
 - **Are significantly less likely to pass in their first attempt**

Elapsed Time Conclusions

- **It is probably more reasonable from a service providers perspective**
 - **To change the MAP required test completion timeframe following training completion from**
 - **Within 365 days to**
 - **Within 180 days**

Verification Form

- Created by D&S in response to
 - Names not EXACTLY matching between
 - ID presented by staff on test day and
 - Staff name on Tester's Roster
 - Resulting in a 'no show' fee
 - › However, there continues to be a large number of name issues on test day
 - Addresses not matching is a non issue

Verification Form

- The issue can be eliminated by using the verification form
 - If you are not already doing so!

Verification Form

- If you are unsure where to find the form here's a quick review
 - The next several slides will walk you through D&S screenshots
 - www.hdmaster.com
 - Begins on Massachusetts homepage

www.hdmaster.com

DDS Disabled Technologies LLP
Massachusetts MAP Testing and Registry

New Test Dates Available at:
DDS Metro State Op in Waltham starting March 24 - Skills only
ARC of Opportunity in Fitchburg both knowledge and skills dates currently available
The MAP Candidate Handbook has been updated to include the Wrist Watch Policy in effect. It is available for print below or order through our office.

Wrist Watch Cell Phones
Due to recent advancements in technology, there are now fully functional wrist watch cell phones with full internet access. Due to this advancement and the large number of styles available candidates will no longer be able to wear watches for testing. This policy is in effect immediately.

Candidate Forms	Test Site Forms & PDF's	Knowledge Test Provider & On-Demand Forms	Contact
Testing Application Form 1001	Test Site Agreement Form 1002	MAP On-Demand Application Form 1003	Please feel free to contact us if you have questions, comments, or suggestions about our services. Our state-of-the-art facilities are available from anywhere located in the Massachusetts MAP testing and certification services area.
Three Month Test Schedule	Test Site Equipment List Form 1003	Confidentiality/Non-Disclosure Agreement Form 1004	
Map Station Form 1002	Medication Administration (MDA) Testing Instructions	Knowledge Test Provider Agreement Form 1005	
MAP Candidate Handbook 1.0 Effective November 15, 2014	Transportation (MDA) Testing Instructions	MAP On-Demand Agreement Form 1006	
Preparation and Candidate	Map Test Transport/ Medication Sheet	Test Station Agreement Form 1007	Randy Sargent Program Manager 333 Central Fitchburg, MA 01525 Phone: (978) 351-1200 Fax: (978) 352-7700 hdmaster@hdmaster.com
DDS Assessment Form 1004	Sample Transportation Documents	Knowledge Test Provider Certification Form 1011	
Online Enrollment Form 1005	MAP Test On-Demand Training Instruct Test Site Page	Medication Administration Test Instructions	Medication Administration Test Instructions

www.hdmaster.com

Massachusetts MAP

Welcome to Wrist Watch™, our on-line system to choose a link service based on the description that best fits your needs.

DDS Staff Only	Staff
Provider or MAP Trainer	Pre-recorded Knowledge Exam
Test Site	On-Demand Test Results
Non-approved by DCS/DH	Skills Tester or Knowledge Test Provider
Employment Verification	Recertification
Four Month Test Schedule	Provider Initiated Recertification
User Built Test Schedule	MDA CBT Present

Copyright © 2015, DDS Disabled Technologies LLP, and hdmaster LLP. All rights reserved.

www.hdmaster.com

Massachusetts MAP

As an approved provider or MAP trainer you will be making the initial data entry for MAP candidates when they begin training, and at the completion of training you will electronically certify the completion status of each tested candidate, and subsequently print certificates of completion.

Please Note: When you select a student's link, neither data will open in a new window over the top of the search window. To select another student, simply close the window containing the current student, and then select another student from your search list. If you select one of the print options for a student, you can either use the [Print] link located on the form or right click on the form and select Print from the menu presented in the browser used (Chrome) from the browser.

Please enter your assigned Training/Provider ID:

Please enter your PIN:

Complete fields then click here to...

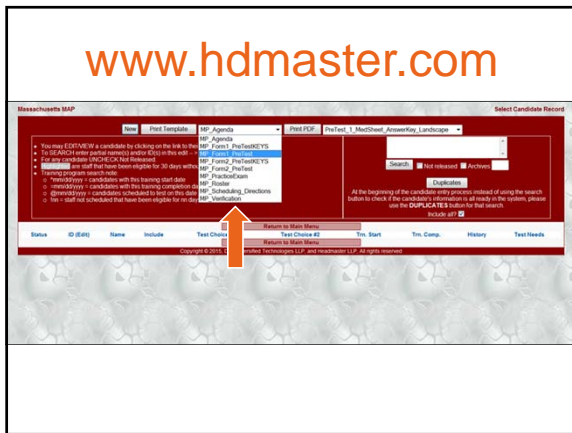
Prototype: Click this button to edit...

Copyright © 2015, DDS Disabled Technologies LLP, and hdmaster LLP. All rights reserved.

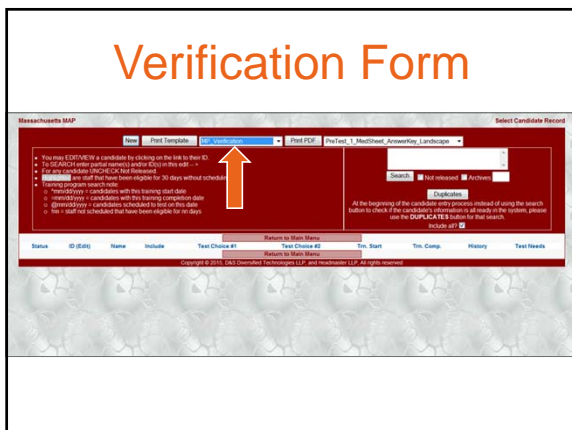
www.hdmaster.com



www.hdmaster.com



Verification Form



Massachusetts MAP

**MAP Certification by Examination
Demographic Verification**

Candidate: WILKIE, J	First Name: SHARLEY	Middle Name: L.
Last Name: _____	Last Name: _____	Gender: F
Street: _____	City: CHAMPLAIN	Date of Birth: 02/02/1974
Address/Zip: P.O. BOX 493	City: CHAMPLAIN	State: VT
Phone: (877)611-4728	Home (1): _____	Cell (2): _____
Send Test Notice: None	ATS notification: None	

We certify that I have reviewed the above information and compared to one of the original, non-adopted government issued photo ID that meets all ID requirements posted in the candidate handbook that will be used at testing and have informed by letter if necessary. Otherwise, please check all of the checkboxes in front of the type of ID used to verify candidate information.

Driver's License

State ID

Federal Driver's License/Passport

Federal/State/Local Permit

Military ID

_____ Date of Signature

I certify that I have made the corrections to the candidate record as required.

_____ Date of Signature

Current Training Test Results
All Test Dates Score Category

Previous Training Test Results
All Test Dates Score Category

1. 001 001 04/15/2015 0003 0003 0001 1000 - Written Exam
 1. 001 001 02/06/2015 0003 0003 0001 1000 - MAP MAP Address (1)
 1. 001 001 02/06/2015 0003 0003 0001 1000 - MAP MAP Transportation (1)

Verification Form

- **During training**
 - **Distribute form to staff to verify their demographic information as entered into WebETest**
 - Staff compare it to the government ID and secondary ID they will be using at testing
 - Staff should sign verification form
 - **Update WebETest if needed**
 - **Keep form with training documents**

Name Correction

- **Correct a name**
 - **Before scheduling to test**
 - **No documentation needed**
 - **Update WebETest demographics**

Name Correction

- **If already scheduled**
 - **D&S requires**
 - **Documentation**
 - Staff's US government issued ID
 - **Before test day**

Name Correction

- **If already scheduled**
 - **Name correction made but**
 - **Documentation not sent**
 - Staff is considered a 'no show'
 - » Names will not match between Tester Roster and ID presented

Reduce Associated Fees

- **Use verification form**
 - **If there is a question about an ID at testing**
 - **The Trainer will be contacted**

Challenges



Challenges

- Test Security (Wrist Watch Policy)
- Testing for DHOH
- Candidate conduct at test sites
- Change of Trainer between Original Training and Remedial Training
- D&S New System Roll Out

Test Security (Wrist Watch Policy)

- Wrist watch cell phones with full internet access.
- Unable to determine what wrist watches are computers and/or have internet access.

DHOH Video Update

- A video to train Sign Language Interpreters on specific MAP terms listed within the curriculum is being created to ensure consistency between the training and testing.
- The video is anticipated to be released by late fall.

Change of Trainer Between Original Training and Remedial Training

- Staff who have failed testing 3 times have two options
 - Option 1
 - Complete a remedial training with the original trainer.
 - Note: cannot complete a remedial training with a different trainer than they originally trained with.
 - OR
 - Option 2
 - Complete a new full certification training with a different trainer.

TestMaster Universe©

- Release delayed
 - Training webinar prior to release
 - Check D&S website
 - For updated release information
 - › As it becomes available

New Policies in Development



New Policies in Development

- Severe Weather Policy
- Inappropriate conduct by candidates at test sites

Volunteers are being requested to review new policies prior to inception. If you are interested in volunteering please fill out a post card with your contact information and give it to Kelly, Sharon or Sandy. If you are selected to partake in the group you will be contacted with additional information.

Updated Contact Information



Update your contacts for D&S

- Please make sure that you update your MAP contact person with D&S.
 - Due to staffing changes at some locations we have outdated information.
 - Please email the name and phone number of the person that D&S should contact about MAP Testing issues to hdmastereast@hdmaster.com.
 - Please type MAP contact information in the subject line.

Link to the MAP Friendly DPH Website

Drug Control Program
Department of Public Health
www.mass.gov/dph/map

D&S Contact Information

- Mailing Address
 - D&S Diversified Technologies
 - P.O. Box 418, Findlay OH 45839
- Phone Numbers
 - 1-877-851-2355 or 1-877-201-0758
- Fax Number
 - 1-419-422-7395

D&S Ohio MAP Team



Kelly Buerger
MAP Program Manager
TN CNA Program Manager



Whitney Marshall
MAP Mentor Tester



Sheri Butterbaugh
MAP Registry &
Program Coordinator



Anne Shields
MAP Program Coordinator



Amy Cook
MAP Office Assistant



Amber Shurts
MAP Office Assistant

Review of Testing Process for New Trainers and Providers



D&S Policies



D&S Policies FAQs

- D&S Candidate Handbooks
- Scheduling & Cancelling Tests
- No Shows
 - No Show Fee Waivers
- Arrival Time
- Name Changes for staff
 - Name Change during the Testing Process

D&S Candidate Handbook

- Includes testing policies
- View and print from D&S website
- Order from D&S at no charge

Q. Scheduling and Cancelling FAQs

What is the time frame for testing after I have completed the training?

What if I can't test on my scheduled date?

What are the rescheduling time frames?

A. Scheduling & Canceling Tests

All tests must be scheduled or cancelled at least 2 (two) business days prior to the test.

MAP RESCHEDULE CHART	
The only time this will change is if there is a Holiday during the week. The requirement is TWO BUSINESS DAYS EXCLUDING WEEKENDS AND HOLIDAYS!!	
Scheduled Day	Last day you can reschedule by end of day
Monday	Wednesday (the week prior)
Tuesday	Thursday (the week prior)
Wednesday	Friday (the week prior)
Thursday	Monday
Friday	Tuesday
Saturday	Wednesday
Sunday	Thursday

Q. Name Change/ID for Staff

- How do I make a name change in the D&S system before scheduling a test?
 - Marriage
 - Divorce
 - Etc.
- How do I do this after a test has been scheduled?

A. Name Changes for Staff

- Before scheduled for testing
 - Enter staff record, click name until it turns blue and change the name. Submit updates to save the change.
- After the staff is scheduled for testing
 - Send a copy of the government issued ID indicating the change to the D&S office so the testing materials can be updated to reflect the change.
 - If you change the name in the system after staff is scheduled and do not send D&S the ID for the update, the staff will be considered a NO SHOW for testing because the names do not match.

Q. No Show FAQs

What is classified as a no show for testing?

What is considered late for testing?

When do I have to pay a no show fee?

A. No Show Policy

Common reasons for no show fees:

- Staff does not arrive for testing.
- Staff not signed in with the tester/proctor at least 15 minutes prior to the scheduled test time.
- ID's do not meet requirements for testing
 - Two IDs required
 - Both IDs must match the names data entered by the trainer/provider exactly. *(Test notice does state names must match exactly)*
- Staff is scheduled for both parts of skill test (*practicum and transcription*) but leaves before taking second part of test. A no show will result for the missed portion only.

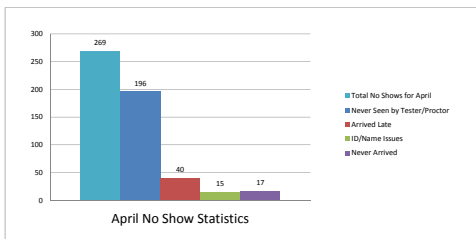
Testing Percentages Past 12 Months

- 84.25% of staff scheduled for testing
 - Came to testing
 - Checked in with tester/proctor at least 15 minutes prior to scheduled test time
 - IDs met requirements
- 15.75% of staff scheduled for testing
 - Did not arrive for testing
 - Did not check in with tester/proctor at least 15 minutes prior to scheduled test time, or
 - IDs did not meet requirements
 - Using the Verification form to confirm correct data has been entered into the database can resolve this item.

MAP Demographic Verification Form

No Shows April 2015

Total No Shows for April	269
Never Seen by the Tester/Proctor	196
Arrived late seen by the Tester/Proctor	40
ID/Name Issues	15
Never Arrived	17



Q. No Show Waiver FAQs

- Are there any circumstances for which the no show fee could be waived?

- What is the procedure to have the fee waived?
 - What documentation would be required?
 - What are the time frames for applying for a waiver?

A. No Show Fee Waivers

Circumstances when a no show fee might be waived.

- **Car breakdown**
 - A tow bill faxed within 48 hours of the test date. If we do not receive proof within the 48 hour time frame you will remain a No Show.
- **Medical emergency**
 - Doctor's notes within 5 business days. You must see the doctor or other healthcare provider prior to or on the day of the test and the note must cover the date of the test. (Saturdays, Sundays and holidays excluded.) If we do not receive proof within the 5 business days time frame you will remain a No Show.
- **Death in the family**
 - Obituary for immediate family only within 14 business days (Saturdays, Sundays and holidays excluded) from a missed test date, otherwise you will remain a No Show. The staff's name must appear in the obituary.

If you fax/scan supporting documentation to our office you are required to contact our office to ensure that we have received the documentation within the required timeframe and to verify with us that the documentation meets all of the requirements in order to be reschedule for testing without paying a no show fee.
 If you do not contact our office and we did not receive the supporting documentation, you will be unable to resubmit if you are outside of the required timeframe.

Test Day



Test Day

- DDS & DMH require staff to be signed in with Tester/Proctor at least 15 minutes prior to the start time of test.
- Vendors provide space only
- Tester manages all aspects of test day.
 - Signs in staff
 - Checks and verifies IDs
 - Manages test schedule
 - Processes all paper work
- Tester and test candidates are guests at test site

Test Day Set Up

- To demonstrate the set up of a testing session, I will use the example of a skills test session that is scheduled to start at 10 am.

Q. Accomodations

- How do I request Accommodations for:
 - Paper tests vs computer
 - ADA accommodations
 - How do I request a test in a language other than English

A. Staff who need paper tests

- Paper tests must be scheduled with our office at least 8 business days out.
- Mark paper and click submit updates before you schedule.
 - If “paper” does not appear by the selected test date and time, you scheduled them for a web test.
 - Candidate would have to take web test if they appear for testing
- Contact us to confirm to be sure!

A. ADA Accommodations & Scheduling

- Request for ADA accommodations must be scheduled directly with our office (email or phone call).
 - Ensures access to the accommodations that staff is approved for.

A. Testing for ESL Staff

- All tests are required to be administered in English.

Test Sites



Test Sites

- New Test Sites are listed on the Website
- Testing Areas not being filled to capacity
- Testing at your site for your staff only

New Test Sites Listed on the Website

New Test Dates Available at:
DDS Metro State Op in Waltham starting March 24 – Skills only
ARC of Opportunity in Fitchburg both knowledge and skills dates currently available.

The MAP Candidate Handbook has been updated to include the Wrist Watch Policy in effect. It is available for print below or order through our office.

Wrist Watch Cell Phones
Due to recent advancements in technology, there are now fully functional wrist watch cell phones with full internet access. Due to this advancement and the large number of styles available candidates will no longer be able to wear watches for testing. This policy is in effect immediately.

Testing At Your Site For Your Staff

- The tester/proctor will come to your location to test your staff.
 - A minimum number is required
 - You can share your closed test dates with other providers to reach the number required.

Testing/Training Statistics

- Med Admin
- Trans
- Knowledge

Accessing your provider pass/fail reports



Select the On-line Training Program Reports button on the Massachusetts MAP Training and Registry page.



1. Select the specific report that you would like to run,
 1. by placing a dot in the circle to the left of the report name.
2. Enter the date range for the data you want
3. Enter your provider ID number and PIN.
 1. You can chose to see graphics or not.
4. Click the login button to create the report
 1. The data that appears on your reports will include all trainers that are parented to your provider.

Retake Summary

Client Report

Retake Summary: Oct 01, 2014 to Apr 20, 2015

H&P PROVIDER
500 MAIN STREET
BOSTON MA 02115

INSTITUTE	#124	#224	#324	#424	#524	#624	#724	#824	#924	#1024	
TRAINER SH, H&P	0000	45	82	4	33	4	33	81	59	14	69
TRAINER SH, H&P	0000	5	40	3	47	1	0	4	20	1	100
TRAINER SH, H&P	0000	5	100		2	50		4	50	1	100
TRAINER SH, H&P	0000										
TOTALS		55	70	8	84	6	33	59	54	13	74

No-Show Summary

Client Report

No Show Summary: Oct 01, 2014 to Apr 01, 2015

Candidate(s)	Training	Completed	Test Date	Status	Exam
NAME, CANDIDATE	02/28/2015	03/24/2015		NoShow	Written
NAME, CANDIDATE	02/28/2015	04/01/2015		NoShow	Written
NAME, CANDIDATE	02/24/2015	03/06/2015		NoShow	Written
NAME, CANDIDATE	02/24/2015	03/04/2015		NoShow	Written
		04/01/2015		NoShow	Written

Copyright © 2015, D&S Diversified Technologies LLP, and Headmaster LLP. All rights reserved

Trainer Specific Pass/Fail Reports

- Trainers create the same reports as providers
 - Trainer specific login information will only reflect staff that they have trained for a specific provider they are parented to.
 - Trainers can print these reports for your review.
